

THE COTTAGE HOTEL



Keeping our Customers Safe

At The Cottage Hotel nothing is more important than the welfare of our staff and customers. In consultation with our staff, we have been working hard to modify our site, procedures and services to keep everyone safe when we reopen in July. These changes have been made in full consultation with our staff.

Accommodation

We can now offer contactless check in and checkout to all hotel guests.

We have suspended breakfast service and reduced our room rates to reflect this. We will be investigating alternative ways to reinstate breakfast for guests as industry guidelines become clearer but will keep Room Only as a booking option going forward.

All additional literature and magazines have been removed from our rooms to ensure they can be fully sanitised between guests. All rooms will be thoroughly sanitised between guest stays and sealed for a minimum of 36 hours before reuse.

We can offer rooms with private/dedicated entrances on request. Daily housekeeping can be suspended on request.

We offer substantial discounts for guests staying 7 days or longer for self isolation or quarantine and would always assign a room with a private entrance for these.

Bar and Restaurant

We are taking bookings for socially distanced or private dining from the 4th of July in both of our restaurants and outdoors (weather permitting).

We tripled the amount of outdoor seating available for Bar customers and with a courtyard, 2 Terraces and 2 walled gardens, we now have the largest (and leafiest) socially distanced outdoor bar space in Ruddington.

We will be providing the option for outside bar customers to text your order to the bar.

We have established a 1-way system to access our bar and all outside seating areas whilst maintaining social distancing. Some indoor bar furniture has also been removed and toilet access rearranged to ensure social distancing inside.

Our bar will have transparent screening along the full length. Service and kitchen staff will always wear masks and gloves whilst dealing with customers or preparing food and drink.

We will of course review and update these procedure as new government and industry guidance becomes available but if you have any questions or concerns please contact us directly, either by phone on 0115 984 6882 or email at enquiries@thecottagehotel.co.uk. Our 4th of July reopening date is subject to Government confirmation.